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Kelowna, BC V1Y 9H2
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24-hour Line: 250-763-1040
kelownawomensshelter.ca

Outreach Worker

Position:	Temporary Part time; 1 year term with the possibility of extension
Job Title:	Outreach Worker
Location:	Kelowna Transition House
Hours of Work:	30 hrs/wk; 8:30 am to 4:00 pm
Shift Schedule:	Wednesday to Saturday
Salary Range:	\$23.10 to \$26.91/hr

Since 1980, the Kelowna Women's Shelter has provided free food, shelter, counselling, support and preventative education to women and their children who have experienced intimate partner violence. Our organization is currently recruiting an Outreach Worker to provide support services to women living with or leaving Domestic Abuse in the Kelowna area.

Reporting to the Manager of Programs and Services this position will be responsible to:

- Provides individual support, either at a safe location in the community, alternate off-site covid approved lodging or at the women's home.
- Ensures the completion of safety plans for all women utilizing services.
- Assists women through the process of navigating the social services system and provide relevant referrals, as per the woman's individual needs
- Assesses women's needs, and develop, implement and follow-up on, plans and objectives.
- Accompanies women to appointments and provide support such as advice and resources on how to navigate processes and systems.
- Provides appropriate referrals and advocates and provides systems navigation to/and on behalf of women when required.
- Maintains related case notes, documents, forms and statistics, and provide reports to the supervisor as required. Assist supervisor to evaluate program.
- Liaises with other service agencies and professionals and maintain current knowledge of issues and resources related to abuse and violence.
- Delivers presentations, and participates in public awareness activities, about services and issues of domestic abuse as needed.

- Regularly conducts in-depth feminist analysis of violence against women through various statistical reporting.

Qualifications:

- Diploma in a related human/social service field, three-years of recent related experience preferred and/or an equivalent combination of education, training, and experience.
- Valid BC Driver's License, own vehicle, and satisfactory criminal record check.

Skills and Abilities:

An excellent working knowledge of domestic abuse and its impacts, and of relevant community resources.

The ability to provide service in a respectful, empathetic, and client-centered manner while maintaining appropriate personal and professional boundaries.

The ability to work independently and in a self-directing manner as well as the ability to work in a cooperative and collaborative manner with Shelter staff and other community agencies.

The ability to maintain necessary records and documentation and to engage in the evaluation of the program and services.

Knowledge of the effects of all types of abuse on both women and children.

Knowledge of conflict resolution practices and negotiation techniques, as well as the ability to facilitate meetings, direct situations and implement rules and guidelines.

Knowledge of group processes including the ability to design, plan, and research, facilitate, co-facilitate, and implement groups for abused women.

Current knowledge of basic criminal and family law, the *Child and Family Services Act* and related legal issues and resources.

Solid understanding of an anti-racist and anti-oppressive framework.

Skilled in advocacy, crisis intervention, risk and ongoing assessments based on the needs of abused women and their children.

Excellent knowledge of community, medical, and government resources.

This position requires Union membership. Full benefits are available upon successfully completing the required probationary period.

If you are interested in applying for this position, please email resume and cover letter to: careers@kelownawomensshelter.ca This posting will close on Apr.30/22.

We thank all those who express interest in this opportunity however only those short-listed will be contacted.